

THE EXECUTIVE EDUCATION DIVISION AT THE GRADUATE SCHOOL OF BUSINESS
AND LEADERSHIP CORDIALLY INVITES YOU TO A WEBINAR

THEME

REIMAGINE HOSPITALITY & TOURISM THROUGH DESIGN THINKING



WEDNESDAY,
14TH MAY 2025



09H30 - 10H30
(SAST)



PLATFORM:
ZOOM

[RSVP HERE](#)



SPEAKER

DR KAVISHA NANDHLAL

is an entrepreneur, postdoctoral fellow, and author of *Initiate Design Thinking*. With a DBA and MBA from UKZN, she's the founder of The Innovation Space—a company helping businesses unlock creative solutions through design thinking. Passionate about innovation and sustainability, Dr Nandhlal empowers leaders to tackle complex challenges and build future-ready organizations.

IN THIS SESSION, YOU WILL DISCOVER HOW DESIGN THINKING CAN:

- Transform traveller insights into innovative service offerings
- Break through stagnant processes with creativity and empathy
- Reframe complex challenges with fresh, traveller-centric perspectives
- Drive long-term value through human-centered problem-solving



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