



FREQUENTLY ASKED QUESTIONS

Q Are the short courses offered accredited?

A All short courses are delivered at various HEQSF/NQF Levels, ranging from a NQF5 to an NQF8. All our short courses are internally quality assured by the University of KwaZulu-Natal, compliant to the quality assurance oversight of the Council on Higher Education (CHE), regulated by SAQA, as mandated by the Higher Education Act of 1997.

Q Do I receive a certificate after I complete a short course?

A You will either receive a certificate of attendance or certificate of completion on all short courses which can be used to advance in your career and gain new responsibilities. Delegates who are already employed in these fields find that the short course enables them to reach higher levels within their organisations.

Q Can any of the short courses be customised for organisations?

A UEL can also provide customised and/or in-house short courses for clients, uniquely designed to meet specific development needs across public and private sectors. Please see our [Custom course page](#) for more information about customising courses for your organisation.

Q Who do I contact if I require a reprint of my certificate?

A If you need a reprint please contact Bianca Cochrane: Cochrane@ukzn.ac.za. Please note reprinting fees will apply.

Q Do I have to pay the full programme fee amount upfront in order to register on a short course?

A You will need to pay at least 25% of the programme fee upfront, in order to reserve a seat on the short course.